

**Be  
safe!**

# Always purchase Handigas from an authorised Afrox dealer

Handigas is the brand name for the Liquefied Petroleum Gas (LPG) sold by Afrox, which, like other petroleum fuels such as petrol, diesel and paraffin, is refined by the major oil refineries and is the cleanest burning of all these liquid fuels. Afrox's extensive network contributes to the wide availability of Handigas, making it a convenient source of LPG. Handigas is ideal for cooking, heating, hot water, braaing, camping and hiking.

Only authorised Afrox Handigas dealers may fill Afrox owned LPG cylinders, which carry the brand name Handigas and the Afrox **Red Seal** of safety. The Afrox **Red Seal** guarantee assures that:

- ▲ All the safety checks have been carried out at each fill
- ▲ The cylinder has been correctly filled to the right quantity of gas you have purchased
- ▲ The quality of the cylinder or the gas can be guaranteed
- ▲ You will get Afrox service back-up if the cylinder or gas is faulty.



## Beware of rogue fillers

Rogue fillers are threatening public safety and placing lives at risk by illegally filling Afrox Handigas cylinders and misleading consumers into believing they are buying a legitimate Afrox product. Beware of unethical operators who are not interested in safety and disregard or have no knowledge of legislation and best practices. Do not be misled by what may appear to be a legitimate business selling Afrox Handigas – if it is not an Afrox Gas & Gear or an accredited Afrox Handigas distributor, then the cylinders are illegally filled (SANS 10019:2011). If you are sold Afrox Handigas without the uniquely serial numbered Afrox **Red Seal** shrink-wrapped over the cylinder valve, you are buying a potentially hazardous product.

Illegal filling, including transfilling, compromises safety and can result in damage, injury, and even loss of life. If you come across any illegal filling, please help and report it anonymously to the Liquefied Petroleum Gas Association of South Africa (LPGASA) who will investigate and take the appropriate actions. For more information, visit [www.lpgas.co.za](http://www.lpgas.co.za).



Illegally filled cylinders could place potential insurance claims at risk



# How do I safely connect a gas cylinder to an appliance?

When connecting your gas appliance to the gas cylinder, always ensure that the connection is made correctly and is gas tight. A smell of gas will be detected if the connection is not tight. All gas appliances have rubber or fibre washers to seal the gas tightly at the point of connection to the gas cylinder. Always check that this washer or seal is in place and in good condition. The rubber or fibre seals and hoses do wear and need to be checked periodically and replaced occasionally. Some 'Handi' tips:

- ⚠ Only open valve 1½ turns
- ⚠ When lighting gas appliances that don't have auto ignition: first light the match or lighter, hold it to the gas burner, then open the gas. The gas will ignite immediately and the flame temperature will go from 0 to 1 970°C instantly

- ⚠ To ensure that fresh air is always available, have a window slightly open when using gas appliances, even in cold weather
- ⚠ Ensure LPG cylinders are always placed on a firm surface
- ⚠ Always shut off the gas supply at the cylinder valve when the appliance is not in use
- ⚠ It is very important to keep the gas jets clean. Before connecting the appliance to the gas cylinder, make sure that the valve is free of dirt and dust.

Like all electrical installations, it is legally required that fixed LPG appliances are fitted and piped to a gas cylinder(s) outside, and they must be installed by a certified LPG installer. Contact your Handigas dealer or Afrox Customer Care Centre on 0860 020202.



## Where can I find Handigas?

Go to [afroxhandigas.co.za](http://afroxhandigas.co.za) (for South African customers only) to find your nearest Afrox Handigas outlet with Handigas in stock. Alternatively, contact the Afrox Customer Service Centre on 0860 020202 for assistance. You can also ask your local Gas & Gear outlet to recommend an authentic Afrox distributor in your area.

### NATIONAL CUSTOMER SERVICE CENTRE

Tel: 0860 020202 / +27 11 821 3000 (if calling from outside of South Africa)  
E-mail: [customer.service@afrox.linde.com](mailto:customer.service@afrox.linde.com)  
Shop online at [www.afroxshop.co.za](http://www.afroxshop.co.za)

[www.afrox.co.za](http://www.afrox.co.za)

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